

**GREEN CUSTOMS WORKSHOP FOR GREATER MEKONG
SUB-REGIONAL COUNTRIES
REPORT
BANGKOK, THAILAND
5-7 SEPTEMBER 2007**



ORGANIZED BY
The Customs Department of the Kingdom of Thailand

IN COOPERATION WITH
**WORLD CUSTOMS ORGANIZATION ASIA PACIFIC
REGIONAL OFFICE OF CAPACITY BUILDING (WCO ROCB)**

**UNITED NATIONS ENVIRONMENT PROGRAMME,
REGIONAL OFFICE FOR ASIA AND THE PACIFIC (UNEP/ROAP)**

THE U.S. DEPARTMENT OF STATE

WITH SUPPORT OF
PARTNERS TO GREEN CUSTOMS INITIATIVE



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1 Background

Illegal international trade in environmentally sensitive commodities such as ozone depleting substances, toxic chemicals, hazardous wastes and endangered species can seriously undermine the effectiveness of multilateral environmental agreements.

Building the capacity of enforcement officers like customs, who are at the forefront of every country's efforts to combat illegal trade, is vital. Training is a key component of capacity building, which starts with raising the awareness of customs officers on their role in implementing environmental protection.

Multilateral environmental agreements (MEAs) are legally binding global accords that address global environmental issues.¹

The Secretariats of MEAs that include trade provisions, such as the Basel Convention on the Trans-boundary Movements of Hazardous Wastes and their Disposal, the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES), and the Montreal Protocol on Substances that Deplete the Ozone Layer, have already instituted capacity building programs for customs officials, in cooperation with the WCO, at both the national and regional levels.

Customs officers training is also to be an important element of the national implementation of the Rotterdam Convention on the Prior Informed Consent (PIC) Procedure for Certain Hazardous Chemicals in International Trade, and, to a different extent, the Stockholm Convention on Persistent Organic Pollutants.

In UNEP Governing Council Decision 21/27 on "Compliance with and Enforcement of Multilateral Environmental Agreements", the Council recognized that the environmental damage caused by illegal trade is growing, and that continuous efforts are required by relevant agencies to address the problem.

Governing Council Decision GCSS.VII.I on "International Environmental Governance" encourages initiatives to enhance collaboration, synergies and linkages between conventions on issues of common interest, such as illegal trade.

The World Customs Organization (WCO) offers extensive training to customs officers with the objective of ensuring the implementation and uniform application of the customs conventions that it administers.

The purpose of the Green Customs Initiative is to raise the capacity of customs officers on several multilateral environmental agreements at the same time, which can complement separate, specific training on each individual agreement. This partnership of international organizations aims at enhancing customs' capacity to detect and act on illegal trade in environmentally-sensitive items covered by the related agreements, as well as assisting customs in the facilitation of legal trade in these items. This is achieved through awareness-raising on all related MEAs and agreements, to make customs officers aware of these issues by developing common tools and programs across partners to this initiative.

¹ In the context of the Green Customs Initiative, these are: The Montreal Protocol on Substances that Deplete the Ozone Layer, the Basel Convention on the Transboundary Movements of Hazardous Wastes and their Disposal, the Stockholm Convention on Persistent Organic Pollutants, the Rotterdam Convention on the Prior Informed Consent Procedure for certain hazardous chemicals and pesticides in international trade, the Convention on International Trade in Endangered Species of Wild Flora and Fauna and the Cartagena Protocol on Biosafety.

Since the establishment of the Green Customs Initiative, several fora have been used to make it widely known in the Asia Region. The GCI and its activities have been presented in the SA-SEAP Ozone-Customs officers Coordination meetings, in meetings of RILO AP, and of the Regional Partner's Forum on Combating Environmental Crime. Environmental and Customs Officers have recognized the importance of providing training and awareness raising on MEA trade controls, and have indicated repeated interest to organize Green Customs Workshops in their country.

The first phase of Green Customs workshops focused mainly on awareness-raising at sub-regional or regional levels and aimed at testing the draft Green Customs Training Guide. Six regional workshops were held, one of which in Thimphu, Bhutan, in October 2005, for some Asian countries. The Green Customs Initiative is now entering a second phase in which the Green Customs module should be included in national customs training curriculum. For this purpose, a Train-the-Trainer workshop for World Customs Organization Regional Training Centres was organized in Shanghai in May 2007. This workshop was organised and hosted by the Thai Customs, following this Train-the-Trainer workshop in Shanghai.

To better coordinate Green Customs Initiative activities and activities relating to enforcement with regard to environmental crime issues at the regional level, UNEP ROAP has put in place a cooperation framework between regional offices of related international organizations in curbing illegal environment trade. A Regional Partner's Forum on Combating Environmental Crime was established in August 2005. Since then the cooperation between Partners has developed rapidly, and three meetings of the Partner's Forum have been organised in Bangkok. Regional Partner Organizations participated in Green Customs Initiative workshops, and have invited UNEP at their meetings to present the Green Customs Initiative.

2 Objectives of the workshop

The main objective of the workshop is awareness-raising, in conformity with the objective of the Green Customs Initiative. As participation is beyond the national level to include neighbouring countries in the Greater Mekong region, an additional objective is to improve cooperation between the countries in the sub-region, and to encourage countries in the sub-region to organize similar national Green Customs workshops in their countries.

Emphasis will also be given to cooperation between national agencies within a country (particularly for the participating Thai agencies).

3 Partners

International Partners

The following organizations are cooperating on the Green Customs Initiative:

- The World Customs Organisation (WCO)
- Interpol
- The Organization for the Prohibition of Chemical Weapons
- The Secretariats of the following MEAs:
 - Montreal Protocol on Substances that Deplete the Ozone Layer

- Basel Convention on the Transboundary Movements of Hazardous Wastes and their Disposal
- Stockholm Convention on Persistent Organic Pollutants
- Rotterdam Convention on the Prior Informed Consent Procedure for certain hazardous chemicals and pesticides in international trade
- Convention on International Trade in Endangered Species of Wild Flora and Fauna
- Cartagena Protocol on Biosafety
- UNEP, especially the following Divisions:
 - Division of Technology, Industry and Economics, OzonAction Branch (DTIE – GCI Secretariat) as well as its Chemicals Branch
 - Division of Environmental Laws and Conventions (DELC)
 - Division of Regional Coordination (DRC) and the Regional Offices

Regional Partners

The following regional organizations co-operated in the preparation of the workshop:

- WCO Asia Pacific Regional Office for Capacity Building (ROCB)
- Interpol Liaison Office for South Asia
- Basel Convention Regional Centre for South East Asia (BCRC-SEA)
- Regional Intelligence Liaison Office for Asia and the Pacific (RILO A/P)

National Partners

The following Thai national agencies co-operated in the preparation of the workshop:

- The Customs Department of the Kingdom of Thailand
- Ministry of Natural Resources and Environment
- The Department of Industrial Works

4 Methodology

The meeting was organized over a period of three days in order to give enough time for all concerned to express their experiences, visions and accomplishments, to discuss with relevant secretariats and agencies their future action plans, and also facilitate the enforcement of regional legislations relevant to MEAs, as well as to curb illegal trade on a regional level by cooperating with relevant authorities and organisations.

A case study on Basel Convention was conducted in the workshop and was welcomed by participants.

In order to achieve these objectives, the meeting followed the agenda previously jointly prepared by the UNEP Compliance Assistance Programme (CAP) of ROAP, World Customs Asia Pacific Regional Office of Capacity Building (WCO ROCB), Thai Customs Department in consultation with all resource persons (Annex 1).

All presentations and related documents addressed during the meeting were distributed to the participants in both hard copy and soft copy format.

Alls participants were requested to fill in an evaluation questionnaire on the proceedings of the workshop and the usefulness of the Green Customs Training Manual.

Local media, including television and newspapers, covered the meeting.

5 Participants

The meeting was opened by the Mr. Chavalit Sethameteekul, Director General of Thai Customs; Mr. James Waller, Regional Environmental Officer of the American Embassy in Bangkok; Mrs. Chintana Thaweema, Senior Environmental Expert, Ministry of Natural Resources and Environment, Thailand; Mr. Hiroshi Nishimiya, UNEP Deputy Regional Director, and Ms. Yoko Odashima, Deputy Head of WCO ROCB;

Mr. Chavalit Sethameteekul, Director General of Thai Customs, highlighted that the strong partnership and cooperation among all organisations concerned as well as the dedication of the Customs community will ensure the effective implementation of the multilateral agreements to limit the illegal trade that infringes international conventions and ensure that the world environment will remain green and clean for our future generations.

Mr. James Waller, Regional Environmental Officer of the American Embassy in Bangkok stated that the U.S. government was happy to be able to assist in making this a truly regional workshop. They were particularly pleased that other countries in the Southeast Asia region are demonstrating their interest in the Green Customs Initiative by their participation in the workshop over these three days.

Mrs. Chintana Thaweema, Senior Environmental Expert, Ministry of Natural Resources and Environment, Thailand, pointed out that a precautionary approach by an effective implementation of MEAs is required in Thailand.

Ms. Yoko Odashima, Deputy Head of WCO ROCB (Asia Pacific Regional office for Capacity Building) highlighted that for the customs officers, protecting the society from the illegal trafficking of environmentally hazardous goods and endangered plants and animals is a relatively new issue but very important. That is why customs officers still need capacity building on this matter for the effective and efficient control. WCO ROCB is very happy to be involved in the organisation of this invaluable workshop. Ms. Yoko Odashima, Deputy Head of WCO ROCB, also closed the workshop.

Customs officers, mainly from Thailand, as well as 12 officers from Cambodia, China, Lao PDR, Malaysia, Myanmar and Vietnam, attended the workshop. The officers from these neighbouring countries are both from the International Cooperation and Enforcement divisions of their customs departments, and are expected to subsequently help introduce the Green Customs approach within their customs administrations.

Resource persons came from the relevant organizations, including Interpol Liaison Office for South East Asia, World Customs Organization (WCO) Asia Pacific Regional Office of Capacity Building (ROCB), Regional Intelligence Liaison Office for Asia and the Pacific (RILO/AP), Basel Convention Coordinating Centre for South East Asia (BCRC-SEA), TRAFFIC Southeast Asia, Ministry of Natural Resources and Environment, Thailand, The Department of Industrial Works, Thailand, the Customs Department of Thailand, and UNEP.

6 Expected Outcome

Enhanced capacity of the participants to this workshop that will be able to:

- Create awareness among customs officers of each of the specific MEAs and the Chemical Weapons Convention covered
- Create awareness among customs officers on their role in enforcing MEAs
- Present the trade aspects of each of these MEAs and the impact on customs officers
- Present the existing international setting for MEA enforcement (including MEA secretariats, WCO, Interpol and OPCW)
- Organize Green Customs Training based on the Green Customs Guide as well as the training curriculum for national Green Customs training developed by the partners
- Have knowledge of sources of information on MEA implementation, enabling the participant to stay aware of the latest developments
- Highlight inter-linkages and possible synergies in enforcement of the various MEAs

The workshop will thus:

- Encourage the creation of links at the national level between key MEA enforcement stakeholders: customs officers, customs training institutes, MEA national focal points, judges, prosecutors
- Encourage bilateral as well as regional dialogues on trade-related issues related to MEAs.

7 Key Issues Concluded

Following were the conclusions of the workshop based on the discussions in the working groups, and following the presentations.

1. Enforcement of MEAs could compose of four phases: impact study, awareness raising, implementation, monitoring & evaluation;
2. Political commitment is important. It is necessary to show people at the top that MEAs are needed. To study financial and societal impacts if MEAs are not enforced may provide valuable information;
3. Provide countries with assistance on legislation regarding implementation of MEAs;
4. Build capacity for customs officers on MEAs through organisation of workshops, sharing of best practices, case studies, how to identify goods controlled under MEAs; Technical assistance in risk assessment and intelligence sharing are also critical. More training workshops could be conducted in the future;
5. Translation of training materials into local languages is important; Training materials should include more practical issues;
6. Countries could improve efficient mechanisms to share data (i.e. new tools/systems to identify new smuggling techniques);

7. Cooperation among stakeholders in control of environmentally sensitive commodities should be enhanced; The following issues should be improved or strengthened:
 - Good networking among relevant agencies
 - Mechanism of assistance internally and externally
 - Awareness-raising
 - Proper database
 - Technical assistance
 - Availability of regulation

Internal cooperation:

 - Among relevant government agencies
 - A memorandum of Understanding (MOU) between Customs and respective agencies
 - Cooperation with relevant industries
 - Cooperation with Enforcement agencies
 - Cooperation with different levels of authorities
 - Cooperation with laboratory centres or forensic centres

External cooperation:

 - Working relations with relevant international organizations
 - Cooperation between customs in different countries
 - Implementation of recommendations on MEAs
8. In order to address trade discrepancies between importing and exporting countries, information exchange should be improved among customs authorities, environment agencies and international organisations. Furthermore, there is a need to harmonize documents, data collection procedures, and statistic methodologies. Risk profiling is a one of the critical measures to address data discrepancy issues.

8 Recommendations emerging from the questionnaires

The evaluation questionnaires allowed room for participants to make suggestions for improvement. A summary of recommendations:

- Methods and equipments are needed to identify goods controlled by MEAs;
- Information exchange on control of environmentally sensitive commodities should be improved;
- National Green Customs workshops should be organised to find solutions for some of the problems related to addressing environmental crime;
- Workshop organisers should send the workshop documents to participants before workshops are held;
- Conduct some on-the-job training or field study; More case study could be included in the workshop, and each lecture should be accompanied by a case study, if possible; Physical identification on some controlled items should be added;
- The schedule should not be too tight. The period of time for training should be 4-5 days;
- Budget is needed to establish a rescue centre for seized endangered animals;
- Produce an executive summary for each MEA;
- Need to solve language difficulties;
- The workshop has deepened the knowledge of the participants in MEAs, but there is no actual solution;

ANNEX 1: AGENDA

Green Customs Workshop for Greater Mekong Sub-regional Countries

5-7 September 2007

Bangkok, Thailand

Wednesday 5 September 2007	
08.30 – 09.00	REGISTRATION OF PARTICIPANTS
09: 00 – 09: 50	OFFICIAL OPENING OF THE WORKSHOP <i>Master of Ceremony: Thai Customs</i> Welcome Address and Opening remarks <i>Mr. Chavalit Sethameteekul ,Director General of Thai Customs</i> Welcome Address <i>Mr. Jim Waller, US Representative</i> Keynote Address <i>Deputy Permanent Secretariat of Natural Resources and Environment, Thailand</i> Keynote Address <i>Mr. Hiroshi Nishimiya, UNEP Deputy Regional Director</i> Welcome address <i>Ms. Yoko Odashima, Deputy Head of WCO ROCB AP</i>
09: 50 – 10: 00	GROUP PHOTO
10: 00 – 10: 10	INTRODUCTION OF PARTICIPANTS
10: 10 – 10: 30	TEA / COFFEE BREAK
10: 30 – 11: 00	INTRODUCTION TO THE GREEN CUSTOMS INITIATIVE <i>Ms. Ludgarde Coppens, UNEP</i> <ul style="list-style-type: none"> ▪ Objectives of this Workshop ▪ Questions and Discussion
11: 00 – 11:30	ENFORCEMENT OF AND COMPLIANCE WITH MEAs – THE ROLE OF CUSTOMS <i>Mr. Arnold Kreilhuber, UNEP</i> <ul style="list-style-type: none"> ▪ What Are Multilateral Environmental Agreements (MEAs)? Why should Customs care? ▪ Overview of available tools: the Green Customs Guide; the UNEP Manual on Compliance with and Enforcement of MEAs ▪ Questions and Answers
11: 30 – 12: 45	THE ROLE OF WCO IN ENFORCEMENT OF MEAs <ul style="list-style-type: none"> ▪ Major amendments to the HS from 1 January 2007(Environmental goods) ▪ E-learning- Program <i>Ms. Yoko Odashima, ROCB</i> ▪ WCO Global Information & intelligence Strategy and Risk Assessment Indicator ▪ Sky-Hole Patching Project <i>Mr. Dennis Chan, RILO A/P</i>

	<ul style="list-style-type: none"> ▪ Questions and Answers
12: 45 – 13: 45	LUNCH BREAK
13: 45– 14: 15	THE ROLE OF INTERPOL IN ENFORCEMENT OF MEAs <ul style="list-style-type: none"> ▪ Cooperation with Interpol on combating Environmental Crimes ▪ Eco Message <i>Mr. K.K. Wong, Interpol</i> ▪ Questions and Answers
14: 15 – 15: 30	INTRODUCTION TO THE BASEL CONVENTION ON TRANSBOUNDARY MOVEMENT OF HAZARDOUS WASTE AND THEIR DISPOSAL <ul style="list-style-type: none"> ▪ Over view of the Basel Convention (30min) <i>Ms. Cynthia Indriani, Basel Regional Centre, Indonesia</i> ▪ Overview of smuggling of hazardous waste in the region and major seizures <i>Mr. Dennis Chan, RILO A/P</i> <i>Mr. Yuthana Ploolpipat, Thai Customs (15min each)</i> ▪ Questions and Answers
15: 30 – 15: 45	TEA / COFFEE BREAK
15: 45 – 16: 30	<ul style="list-style-type: none"> ▪ Country Reports of Implementation of the Basel Convention <i>Speakers: China, Cambodia, Laos, Malaysia, Myanmar, Vietnam</i> <ul style="list-style-type: none"> ○ The role of Customs & practical examples ○ Problem of the implementation ○ Who and what can help you in your daily work? ▪ Lessons learnt in this session
16: 30 – 17: 30	INTRODUCTION TO THE CHEMICAL WEAPONS CONVENTION (CWC) <ul style="list-style-type: none"> ▪ Overview of the CHEMICAL WEAPONS CONVENTION (CWC) <i>Mr. Chusak Wongwatcharakarn, Department of Industrial Works, Thailand</i> ▪ Implementation of the CWC in the Country ▪ Questions and Answers <ul style="list-style-type: none"> ○ The role of Customs & practical examples ○ Who and what can help you in your daily work? ○ Lessons learnt
Thursday 6 September 2007	
09: 00 – 10:30	INTRODUCTION TO THE CONVENTION ON INTERNATIONAL TRADE IN ENDANGERED SPECIES OF WILD FAUNA AND FLORA (CITES) <ul style="list-style-type: none"> ▪ Overview of wildlife trade and the role of ASEAN-WEN <i>Dr. David Lawson, TRAFFIC (20 min)</i> ▪ Collaboration between CITES Authorities and Customs for regulation of

	<p>legal trade - Overview of seizures made in Thailand in recent years <i>Mr. Adisorn Nuchdamrong, National Park, Wildlife and Plant Conservation Department, Thailand (20 min)</i></p> <ul style="list-style-type: none"> ▪ Overview of smuggling of wildlife in the region and major seizures <i>Mr. Dennis Chan, RILO A/P</i> ▪ <i>Mr. Chakgrit Uthensuth, Thai Customs (15 min each)</i> ▪ Problems and challenges faced ▪ Cooperation between neighbouring countries on enforcement issues <p>Discussion (15 min)</p>
10: 30 – 10: 45	TEA / COFFEE BREAK
10: 45 – 11: 30	<p>CASE STUDY ON THE MONTREAL PROTOCOL ON SUBSTANCES THAT DEplete THE OZONE LAYER</p> <ul style="list-style-type: none"> ▪ Trends of illegal trade in ODS in Asia and Pacific Region <i>Mr. Liu Ning, UNEP (20min)</i> ▪ Challenges in control of ODS trade in Thailand <i>Mr. Soodsakorn Putho, Department of Industrial Works, Thailand</i> ▪ Thai Customs' Experience in addressing illegal ODS issues including intelligence collection, Implementation of Project Sky Hole Patching of Thai Customs <i>Mr. Yuthana Ploolpipat, Thai Customs (15 min)</i> ▪ Implementation of the Montreal Protocol in other participating countries <i>Resource person from participants</i> ▪ <i>Lessons learnt – Open floor Discussion</i>
11: 30 – 12: 15	<p>INTRODUCTION TO THE ROTTERDAM CONVENTION ON THE PRIOR INFORMED CONSENT PROCEDURE FOR CERTAIN HAZARDOUS CHEMICALS AND PESTICIDES IN INTERNATIONAL TRADE</p> <ul style="list-style-type: none"> ▪ Implementation of the Rotterdam Convention in the Country <i>Ms. Pornpimol Chareonying, Pollution Control department, Thailand</i> ▪ Questions and Answers <ul style="list-style-type: none"> ○ The role of Customs & practical examples ○ Who and what can help you in your daily work? ○ Lessons learnt
12: 15 – 13: 15	LUNCH BREAK
13: 15- 14: 00	<p>INTRODUCTION TO THE STOCKHOLM CONVENTION ON PERSISTENT ORGANIC POLLUTANTS</p> <ul style="list-style-type: none"> ▪ Implementation of the Stockholm Convention in the Country <i>Ms. Pornpimol Chareonying, Pollution Control Department, Thailand</i> ▪ Questions and Answers <ul style="list-style-type: none"> ○ The role of Customs & practical examples ○ Who and what can help you in your daily work?

	Lessons learnt
14: 00 – 14:45	INTRODUCTION TO THE BIOSAFETY PROTOCOL <ul style="list-style-type: none"> ▪ Introduction to the Biosafety Protocol in the Country <i>Ms. Fee Chon Chong, UNEP ROAP</i> ▪ Questions and Answers <ul style="list-style-type: none"> ○ The role of Customs & practical examples ○ Who and what can help you in your daily work? ○ Lessons learnt
14: 45 – 15: 00	TEA/COFFEE BREAK
15: 00 – 16: 00	REGIONAL APPROACHES ON CUSTOMS COOPERATION <ul style="list-style-type: none"> ▪ Introduction to Regional Enforcement Networking ▪ Cross-border Customs Cooperation / Dialogues <i>Ms. Ludgarde Coppens, UNEP</i> Open floor discussion
16: 00 – 17: 00	CASE STUDY PREPARED BY THE BASEL SECRETARIAT
Friday 7 September 2007	
9: 00 – 10: 30	WORKING GROUP SESSION <ol style="list-style-type: none"> 1. What support and assistance is needed by customs, and where that support and assistance might come from 2. Cooperation with stakeholders in control of environmentally sensitive commodities and Cooperation between countries represented in the workshop 3. How to address data discrepancies on environmentally sensitive commodities between importing country and export country?
10: 30- 11: 00	REPORT OF GROUP DISCUSSIONS
11:00 – 12:00	Discussion and feedback on training materials and how to use them <i>Facilitator: Mr. Arnold Kreilhuber, UNEP</i>
12: 00 – 13: 00	LUNCH BREAK
13: 00 – 16: 00	COMPLEMENTARY SESSION: VIDEO SESSION <ul style="list-style-type: none"> ▪ Showing of the video: Combating the Illegal Trade in Ozone Depleting Substances: A Guide for Enforcement officers. ▪ others
16: 00 – 16: 30	CLOSING CEREMONY

ANNEX 2: EVALUATION BY PARTICIPANTS

The following questionnaire was given to participants to evaluate the training course. The responses are summarized as below:

Question 1. What is your overall evaluation of the meeting?

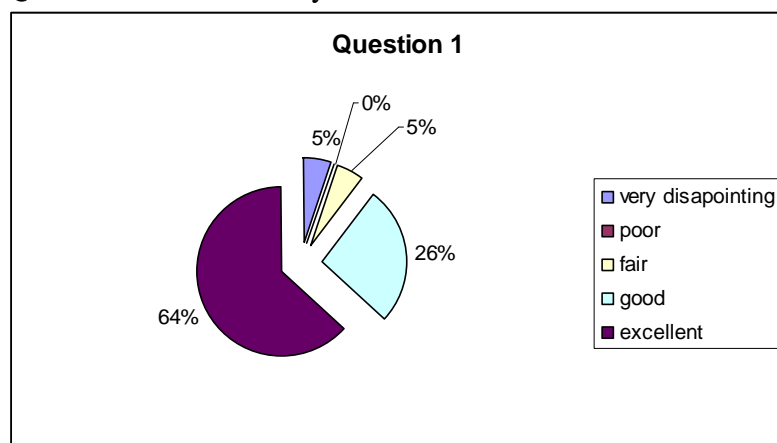


Figure 1: Overall evaluation of the meeting

If you did not find the meeting useful, what could have been done to make this meeting better?

No responses provided

Question 2. From the sessions mentioned below, which one (s) did you find the most useful and why?

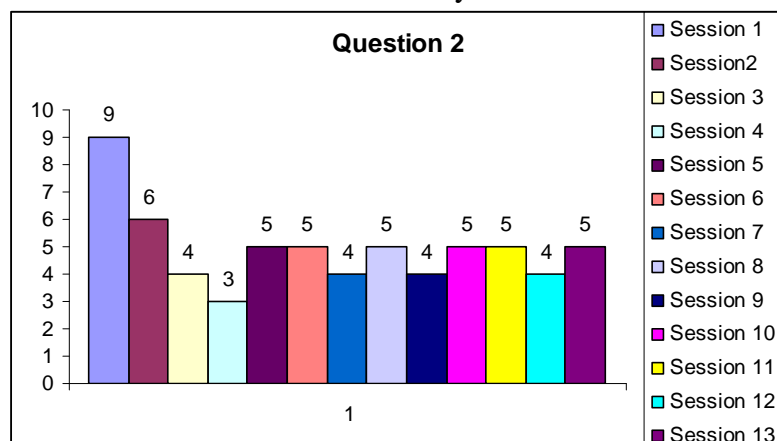


Figure 2: Rate on most useful session

Note:

Session 1 – Introduction to the Green Customs Initiative

Session 2 – Role of customs in Enforcement of MEAs

Session 2 – Role of WCO in Enforcement of MEAs

Session 3 – Role of Interpol in Implementation and Enforcement of MEAs

Session 4 – Country Reports of Implementation of the Basel Convention

Session 5 – Introduction of CITES

Session 6 – Role of Interpol in Implementation and Enforcement of MEAs

Session 7 – Case Study on the Montreal Protocol

Session 8 – Introduction of Rotterdam Convention

Session 9 – Introduction of Stockholm Convention

Session 10 – Introduction of Biosafety Protocol

Question 3. Compared to what you knew before the workshop, do you feel you have now a better knowledge of the role of customs officers in enforcing each of the following treaties?

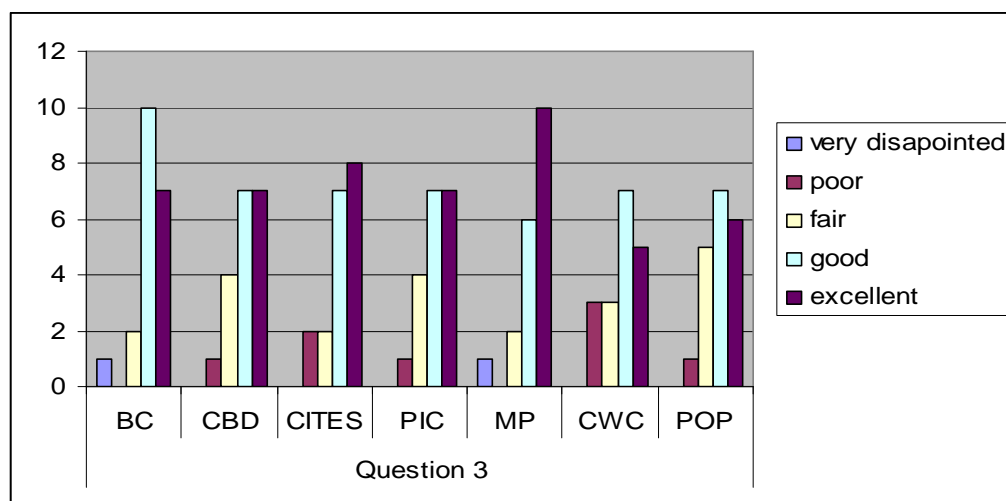


Figure 3: Comparison rate on what the customs officers knew before the workshop and after regarding a better knowledge of role in enforcing each of the treaties.

Question 4. How would you evaluate the following documents:
 a. The Green Customs Training Guide:

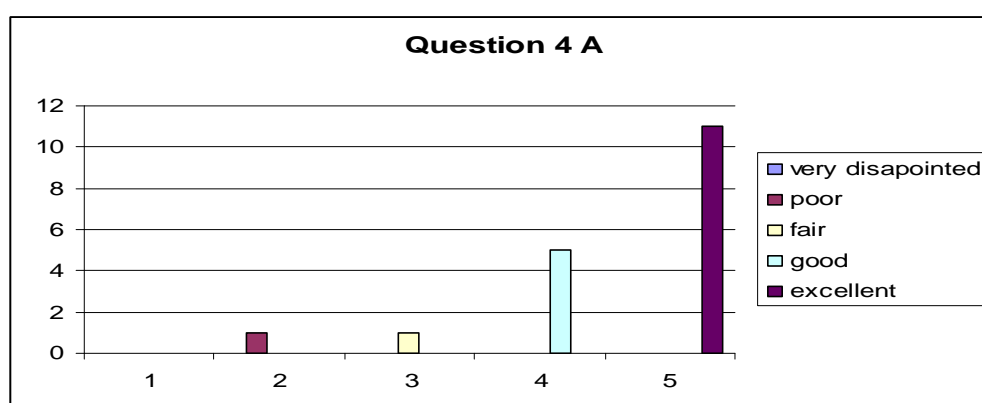


Figure 4: Evaluation rate on Green Customs Training Guide.

- b. Other background documents provided in the CD-ROM:

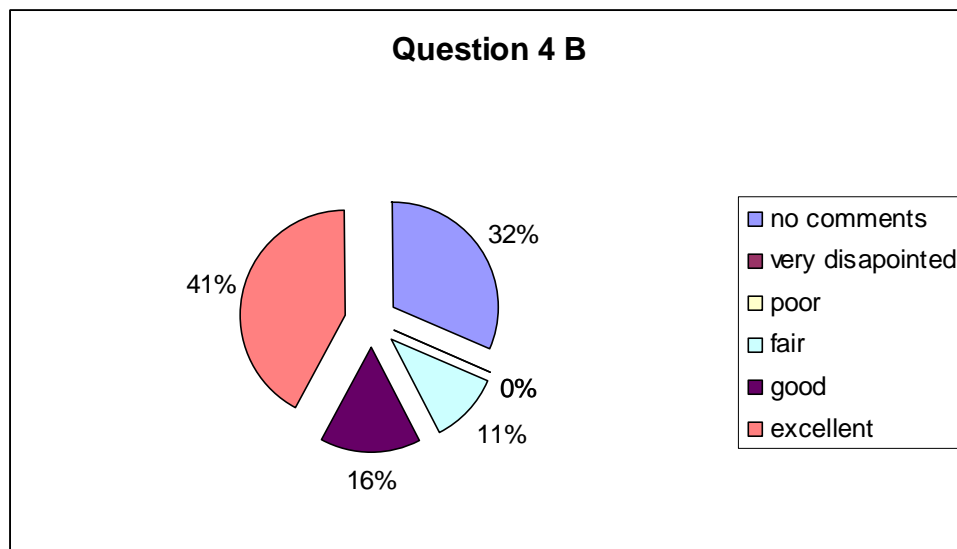


Figure 5: Evaluation rate on the background documents provided in the CD-ROM.

- c. Would you have suggestions to improve this document?

Response: *To include all the enforceable MEA's related to customs;*

- d. What other documents would be useful to develop to complement the national training package

Response: *Lists of endangered animals and plants in soft copy;*

Question 5. Do you think the presentations by the speakers:

- a. Covered all the important issues?

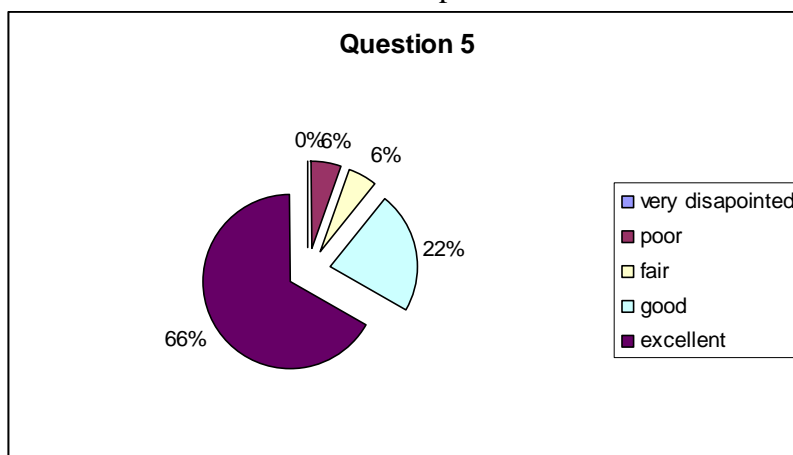


Figure 6: Rate on the presentation made by speakers covered all the important issues.

- b. Were well received and understood by the participants?

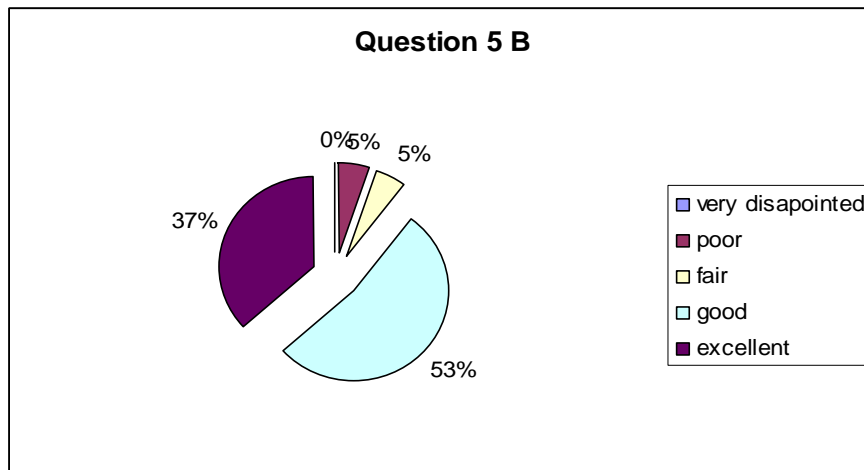


Figure 7: Rate on the presentation made by speakers understood by the participants.

- c. What suggestions do you have about improving the usefulness of the presentations at future workshops
Response: No responses provided

- Question 6.** Was there sufficient time to discuss the items in the agenda, and if not, which items should have been given more time?
Response: 100% responded yes

- Question 7.** Please rate the way in which the workshop was conducted:
a. Facilitation of discussions

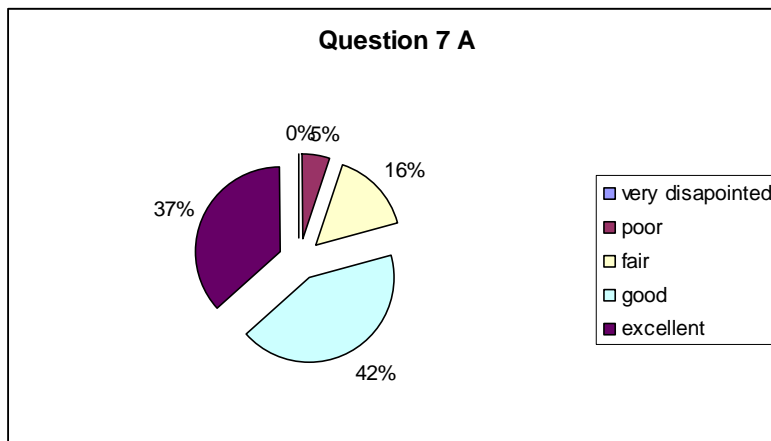


Figure 8: Rate on facilitation of discussions.

b. Keeping to the schedule

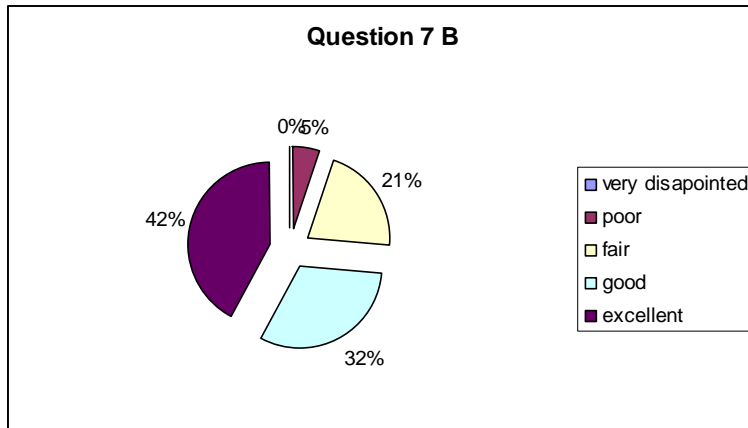


Figure 9: Rate on keeping to the schedule.

c. Interaction between participants

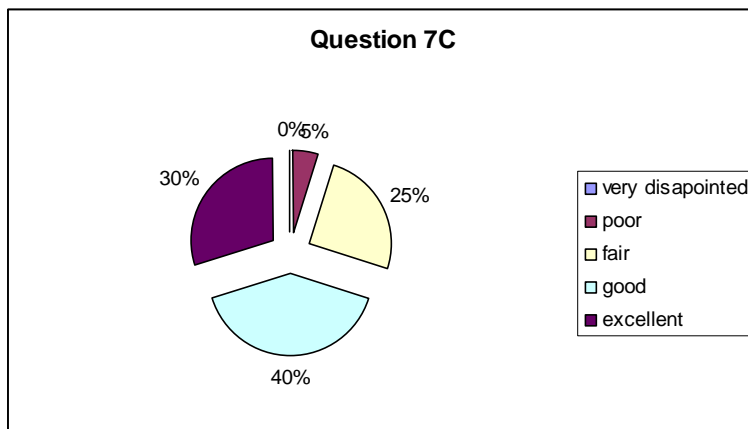


Figure 10: Rate on interaction between participants.

d. Meeting logistics

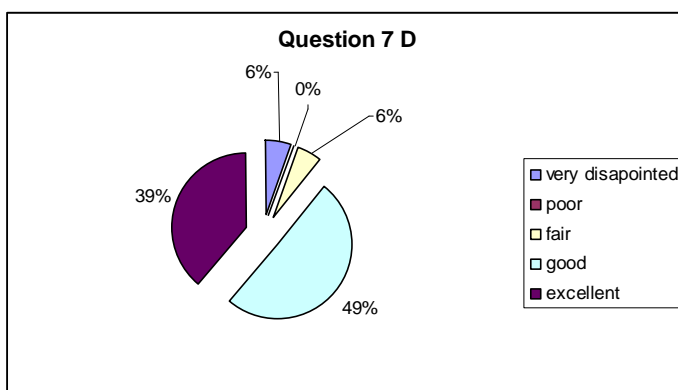


Figure 11: Rate on meeting logistics.

Question 8. Do you think that the workshop has met its objective?

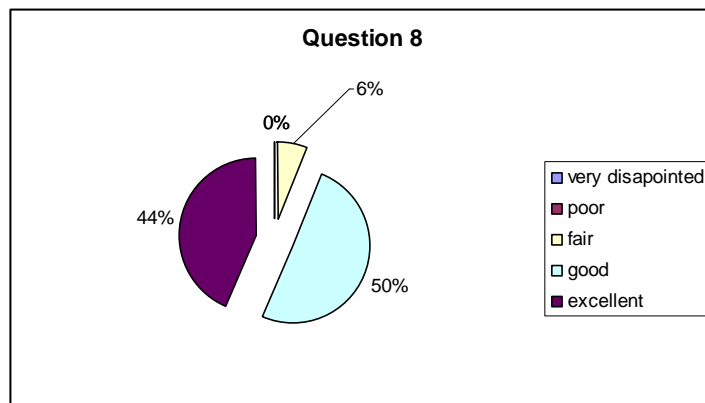


Figure 12: Rate on the workshop meeting its objectives.

Please explain.

No responses provided

Question 9. After this workshop, do you feel well prepared to conduct training in Green Customs in your own organization/country?

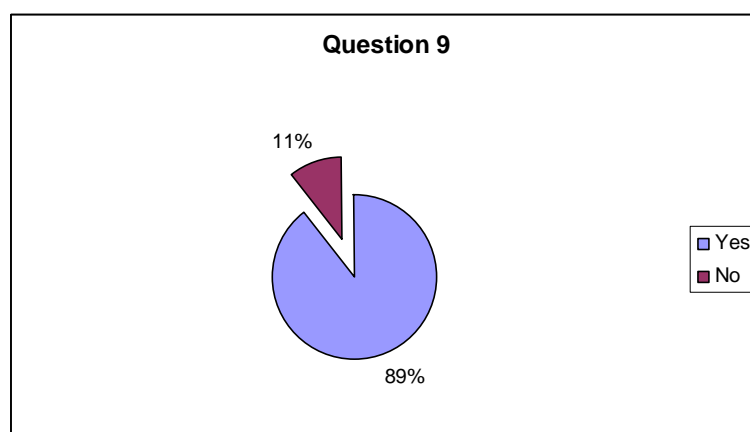


Figure 13: Rate on whether the participants were prepared to conduct training on Green Customs in their respective organization/country.

a. If NO, please explain

Response: Need more time to absorb; Materials need to be translated into local languages

b. . For any or all of the following treaties (BCRC – CBD – CITES – PIC – MP – CWC – POPS), after attending this workshop, what type of assistance would you further require?

No responses provided

Question 10. Please write below suggestions or comments, which will help improve future workshops such as this or suggestions for national workshop.
(See Chapter 8: Recommendations emerging from the questionnaires)

ANNEX 3: LIST OF PARTICIPANTS

COUNTRY	NAME & ADDRESS
CAMBODIA	<p>Mr. Samnang Chea, Customs Officer, Customs Technique Office Cambodia Customs and Excise Department No. 6-8 Norodom Blvd.; Phnom Penh, Cambodia Tel: 855 12 588 867 Fax: 855 23 214 065 E-mail: chanrithnuon@yahoo.com</p> <p>Mr. Ly Sao, Assistant Director International Affairs Office No. 6-8 Norodom Blvd.; Phnom Penh, Cambodia Tel: 855 12 865 550 Fax: 855 23 214 065 E-mail: saoly_cust@yahoo.com</p>
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